2015 Annual Justice Partners Report



Arkansas Access to Justice Foundation Center for Arkansas Legal Services Legal Aid of Arkansas I got the legal help I needed to protect me and my children from an abusive situation. It would not have been possible without legal aid.

Justice Denied: Unmet Legal Need in Arkansas



Two-thirds of adults have experienced a civil legal problem in the past 18 months.



Only 14% made their way to a court, lawyer, or legal aid.



Arkansas has the fewest attorneys per capita in the country, with **one attorney** for every **500 Arkansas residents.**



1 in 5 Arkansans qualify for civil legal aid. 1 ATTORNEY 1,300 RESIDENTS

The state's 25 least populous counties are critically underserved, with **one attorney** for every **1300 residents** in those counties.

1 LEGAL AID ATTORNEY 16,050 ELIGIBLE

ARKANSANS

By comparison, there is **one legal aid attorney** for every 16,050 eligible Arkansans.

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The Center for Arkansas Legal Services and Legal Aid of Arkansas receive 30,000 calls each year for help.



More than half are turned away because they lack the resources or capacity to meet the demand.

Center for Arkansas Legal Services

The Center for Arkansas Legal Services ensures fairness for low-income clients in 44 counties located in western, central, and southern Arkansas. In 2015, we accomplished this with a staff of 25 attorneys and paralegals, as well as 337 volunteer attorneys who accepted cases through our regional pro bono programs: Volunteer Organization for the Center for Arkansas Legal Services (VOCALS) and the River Valley Volunteer Attorney Project (VAP).

2015 AT A GLANCE -



337 VOLUNTEER ATTORNEYS **\$462,000 375** CASES

337 volunteer attorneys who handled 375 cases at a value of more than \$462,000



4,737 cases impacting 12,084 people, including 5,193 children and 229 veterans



\$2.3 million in financial recoveries or losses avoided for clients

WHO WE HELPED



592 consumers victimized by scams or harassed by creditors



674 tenants and homeowners facing eviction or foreclosure



402 children who were abused, neglected, or in need of permanency



1,974 families in need of stability through orders of protection, custody, or guardianship



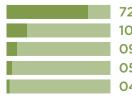
522 elderly or disabled people needing financial security



573 individuals needing help accessing employment, health coverage, or education

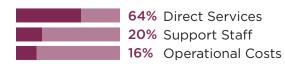
REVENUES & EXPENDITURES

REVENUES \$3.14 million



72% Legal Services Corporation
10% Public Legal Aid Fund
09% IOLTA Mortgage Settlement Funds
05% Private Donations
04% Grants & Contracts

EXPENDITURES \$3.42 million



Center for Arkansas Legal Services

CLIENT STORIES -

Crisis Averted for Expectant Parents

An expectant father walked into the Pine Bluff office of the Center for Arkansas Legal Services with his pregnant wife desperately seeking legal help. The client had received an eviction notice for non-payment of rent, as well as two utility shut-off notices. He and



his wife were expecting a baby in less than eight weeks. Managing Attorney Vernon Walker connected his client with utility assistance through the Low-Income Home Energy Assistance Program (LIHEAP) and helped the family work out a plan for getting current on their

rent so they could stay in their home. With their utilities restored and eviction averted, the parents were able to provide a secure home for their new baby.

the client was able to preserve her primary asset and stay in her home.

Grandparents Secure Guardianship, Grandchildren's Future

A pair of hardworking elderly clients reached out to the Center for Arkansas Legal Services to get a guardianship over their grandchildren. While living with their parents, one of the children suffered injuries and another started to struggle with anger issues. The grandparents began to care for the children, but they needed to establish guardianship in order to access medical care and daycare. With the help of VOCALS attorney Bonnie Robertson, the grandparents were able

to secure a guardianship, enabling the grandparents to fully provide for the needs of their grandchildren.



Home Preserved for Senior on Fixed Income

A 65-year old woman on a fixed income was

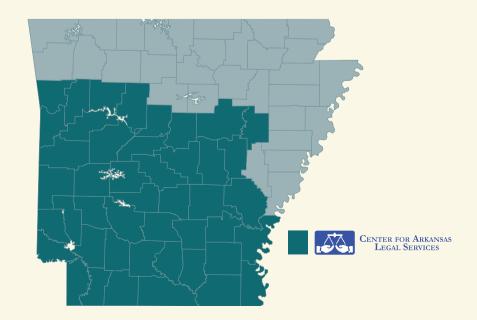
having trouble making her monthly mortgage payments. She had applied for a loan modification, but was not getting any response from the mortgage company. CALS staff attorney Joycelyn Bell reviewed her file

and helped the client resubmit the entire loan modification package. The client was subsequently approved for a loan modifica-



tion, reducing her monthly payments from \$800 per month to just over \$400 per month. As a result,

WHERE WE HELP



Legal Aid of Arkansas

Legal Aid of Arkansas ensures fairness for low-income clients in 31 counties located in northern and eastern Arkansas. We also serve clients statewide through our Low Income Taxpayers Clinic and Medical-Legal Partnerships. In 2015, we accomplished this with a staff of 27 attorneys and paralegals, as well as 353 volunteer attorneys who accepted cases through our pro bono programs.

2015 AT A GLANCE -





353 volunteer attorneys who handled 613 cases at a value of more than \$753,000



6,485 cases impacting 16,000 people, including 7,209 children and 452 veterans



\$4.1 million in financial recoveries or losses avoided for clients

WHO WE HELPED





657 consumers victimized by scams or harassed by creditors



717 tenants and homeowners facing eviction or foreclosure



414 children who were abused, neglected, or in need of permanency



3,187 families in need of stability through orders of protection, custody, or guardianship



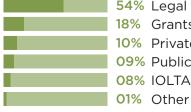
374 elderly or disabled people needing financial security



1,136 individuals needing help accessing employment, health coverage, or education

REVENUES & EXPENDITURES

REVENUES \$2.76 million



- 54% Legal Services Corporation
 - 18% Grants & Contracts
 - **10%** Private Donations
 - 09% Public Legal Aid Fund
 - 08% IOLTA Mortgage Settlement Funds

EXPENDITURES \$2.61 million



Legal Aid of Arkansas

CLIENT STORIES -

Cutting Through Red Tape

An Arkansas Children's Hospital patient had been waiting for Medicaid coverage for about a year. The child had not been to any well baby check-ups. Due to her lack of insurance coverage, the mother was worried about not being able



to pay for the expense of seeing a doctor. She contacted Legal Aid during our outreach blitz regarding Medicaid applicants who had not received their determinations within 45 days. Staff Attorney Casey Trzcinski Sherman filed a

fair hearing request and shortly thereafter the child was approved for ARKids. Now, the child has insurance coverage and the mother is able to make regular pediatric appointments. another car. We also obtained a name change for the client and children.

Protecting the Vulnerable

The client's sister had been appointed his guardian in 2003 for the limited purpose of settling a tort claim. The guardianship was to terminate after the settlement funds were properly deposited in a bank. The sister continued to act as the client's guardian, however, spending the entirety of his \$200,000 settlement recovery. Pro Bono Attorney Tom Garner of Glencoe, Arkansas, terminated the sister's guardianship over the client and negotiated a recovery for the client. The sister deeded some family property to the client, with the agreement that it would be appraised and the sister would make monthly payments to make up the difference between the value of the property and the original settlement she spent.

Fighting for Victims

A client came to Legal Aid after her husband broke her nose by punching her in the face. He had adopted her children from a previous relationship. Staff Attorney Giana Messore first secured a 10-year Order of

Protection, then followed up with a divorce action to give her finality. The client obtained sole custody of the children, child support,



and was awarded a car, debts to be repaid to our client, and half the proceeds of the sale of

WHERE WE HELP



Pro Bono Attorneys of the Year



David Bridgforth

Jefferson County VOCALS Attorney of the Year Ramsay, Bridgforth, Robinson & Raley LLP



W. Ray Nickle

Equal Access to Justice Panel Outstanding Service Award Nickle Law Firm



Jack Butt





Benjamin Poole

Outstanding Medical-Legal Partnership Attorney of the Year Walmart



Chris Hayes





River Valley Volunteer Attorney Project Attorney of the Year Attorney at Law

Shelton E. Sargent



Pulaski County VOCALS Attorney of the Year PPGMR Law

R. Scott Morgan



For more information about the 2015 Pro Bono Award winners, visit:

http://arlegalaid.org/give-help/pro-bono-awards http://www.arlegalservices.org/probonoawards

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